Our Mission: To help residents of inner cities improve the quality of their lives to reflect individual God-given dignity and personal achievement.
It’s not just about the numbers.

It’s also about the many lives that are transformed.

In a world increasingly driven by data, metrics and fast facts, it’s easy to get swept up in the statistics. Yes, **numbers are a powerful way to showcase the services that New Community provides** in the areas of housing, education, employment and health care, but let’s not forget to see the face that each number represents.

Each number represents a story: a formerly homeless single mother caring for her autistic son; an unemployed high school dropout who lands a full-time job as an automotive technician; and a senior citizen diagnosed with Alzheimer’s disease whose quality of life is enhanced through specialized care.

Since our founding in 1968, New Community’s mission has been **to help residents of inner cities improve the quality of their lives to reflect individual God-given dignity and personal achievement.**

As New Community celebrates its 50th anniversary in 2018, our mission-focused mindset remains steadfast. There are still so many more lives to touch.
CONTENTS

A Glance Back ...........................................................................................................................................4

2017 Quotes from Founder Monsignor Linder .................................................................5

Housing ......................................................................................................................................................6
Housing Overview, Better Life, Renovations, Harmony House

Employment ................................................................................................................................................14
New Community Workforce Development Center, Financial Opportunity Center, Family Resource Success Center, New Community Federal Credit Union

Education ......................................................................................................................................................25
Early Learning Centers, Youth Services, Adult Learning Center

Health and Social Services ......................................................................................................................29
Extended Care Facility, Family Service Bureau, Health and Social Services Department, Supportive Assistance for Families and Individuals (SAIF)

Support Services .......................................................................................................................................38
Finance, Human Resources, Security, Property Management Environmental Services, Chelsea-Warren Construction

Thank You ..................................................................................................................................................43

NCC Success Stories ..............................................................................................................................47

Get Involved ..............................................................................................................................................49

NCC Board of Directors .........................................................................................................................50
Fifty years ago, the Newark rebellion exploded in the city’s Central Ward as the collective outcry of residents who were frustrated with police brutality, a lack of economic opportunities and political disenfranchisement. It was in the fury of the rebellion, also known as the “summer disturbances” or “uprising,” that the seeds of New Community were sown. Monsignor William J. Linder and a group of residents founded NCC to address the needs of the community. Newark residents demanded safe, decent and affordable housing. Single mothers needed child care. The elderly required skilled nursing care. Job seekers needed work and employable skills. Since its founding, New Community has expanded into one of the most comprehensive community development corporations in the U.S., serving thousands of infants, youth, adults and seniors each day.
2017 QUOTES
From Founder Monsignor Linder

“O”ne elected official said to me when we started New Community that New Community homes were too good for poor people. The housing should look poor. No, it shouldn’t look poor. It should look how much we love. It’s a sign of our love, not their condition.”
— At Better Life Grand Opening, Oct. 18, 2017

“When I was a young priest at Queen of Angels Parish in Newark, I learned a valuable lesson about our youth: believing in them can be a powerful thing. When you set high expectations and show them that you believe in their capabilities, you will be amazed at what young people can accomplish.”
— May 2017 Editorial, Believing In Our Youth

“D”reamers won’t have a home or a very bright future if they get deported. We also have to worry about our own future. It’s suicide for us as a country to cut off these young people who contribute greatly to society.”
— October 2017 Editorial, Ending DACA Is Wrong
Housing
Housing Overview

New Community began in 1968 with the aim to provide safe, decent and affordable housing to residents. Currently, NCC’s housing portfolio totals about 2,000 units of housing managed by NCC in Newark, Jersey City and Orange, New Jersey.

Closely linked to housing are the departments of Property Management, Environmental Services, Health and Social Services and Security. Chelsea-Warren Construction, a subsidiary of New Community, manages NCC construction projects.

As a not-for-profit community development corporation established with the vision to help inner city residents achieve self-sufficiency, New Community started off building housing and has grown over five decades to address the five key areas that impact the lives of inner city residents:

- Housing
- Education
- Employment
- Health Care
- Public Safety

New Community’s housing projects have expanded over the years to include transitional housing for homeless families and permanent supportive housing for chronically homeless individuals, such as veterans.
New Community is now providing permanent supportive housing for chronically homeless individuals. Better Life provides key support services, such as on-site medical and behavioral health services and life skills development that target hard to reach populations in a partnership with Rutgers University Behavioral Health Care. The $8 million project was funded by the New Jersey Housing and Mortgage Finance Agency, an affiliate of the New Jersey Department of Community Affairs; Red Stone Equity Partners; Essex County HOME Program; Newark HOME Program; U.S. Department of Housing and Urban Development; and the Federal Home Loan Bank of New York. Starting in 2018, Collaborative Support Programs of New Jersey (CSPNJ) will manage the Engagement Center for the facility, providing support services for homeless individuals throughout the area.
This is a group that requires our help. ... This can only just be the very beginning.”

– Richard Rohrman, CEO

New Community Corporation hosted about 100 people Oct. 18, 2017 for the grand opening of Better Life, its new supportive housing facility for the chronically homeless, which is also New Jersey’s first HUD Safe Haven model development. The facility at 101 Fourteenth Ave. in Newark has studio apartments that include a handicapped accessible private bathroom and a kitchen area with a stovetop, microwave and refrigerator. Better Life also has an engagement center, library, dining area, laundry room and common areas. Residents have access to supportive services on site. The grand opening was a culmination of six years of work. The $8 million project was the vision of New Community Corporation Founder Monsignor William J. Linder.
A ‘Historic’ Housing Renovation Project In Newark

In 2016, more than 500 Newark residents living in New Community housing saw the fruit of a $15 million housing rehabilitation project that overhauled their homes. New flooring, closets and windows. Renovated bathrooms and kitchens. Building-wide improvements such as new boilers, heating systems, roofing and enhancements to community rooms.

Daisy Ruiz lives with her husband, Angel Ruiz-Alaya, in Manor Senior in one of the 327 residential units that got a complete renovation. “I love it,” Ruiz said, showing off her new bathroom, which glistened with new tiles, flooring, fixtures and lights.

Ida Lynn James, who lives with her young daughter at Manor Family, had a similar reaction: “They changed everything,” she said. “I was like wow, they did a good job.”

Now renovations are underway for 841 units at four other Newark properties: Commons, Douglas, Gardens and Roseville. Construction will begin in early 2018 and continue through the end of 2019. The senior buildings are being done first, with the family buildings to follow.

The goal of the project is to update and preserve NCC’s affordable housing. When completed, the four properties will have the look and feel of new construction.
Top left: Daisy Ruiz proudly shows off her newly renovated bathroom at Manor Senior, where she lives with her husband.

Bottom left: Construction workers replace roofing.

Bottom right: Contractors remove the old boiler and install a new state-of-the-art boiler system with substantially increased efficiency.
Harmony House
Transitional housing and supportive services for homeless families

Lovelene Glaude found herself in a situation where she was not able to afford rent on an apartment for herself and her son. When she arrived at Harmony House, New Community’s transitional housing facility for homeless families, she discovered a 102-unit haven in Newark with apartments for each family, 24-hour security and a variety of supportive services.

She accessed resources available to her during her nine-month stay. She began volunteering at New Community Workforce Development Center and was hired as a program assistant for the school, a job she still holds today.

Once she found work and got more stable, she was able to move from Harmony House to one of New Community’s apartment complexes.

She shared her story at the 2017 Golf Outing, held June 27, 2017, and is very appreciative.

“I want to thank everyone that has contributed to NCC,” she said. “Because if it wasn’t for you, I don’t know where I would be.”

BY THE NUMBERS

Harmony House total population in 2017: 556

Infants (age 5 and under): 12

Children (age 5-12): 288

Youth (age 13-17): 20

Adults (age 18 and over): 236
Harmony House provides much more than shelter. With the capacity to house 102 families in individual apartment units and a host of on-site social services, Harmony House helps families move from homelessness to permanent housing and from dependency to self-sufficiency. On average, residents stay at Harmony House between six and nine months.

“NCC was there for me and my son when we needed a roof over our heads.”
– Lovelene Glaude, former Harmony House resident

In 2017:

- **90** children were referred to the Family Crisis Intervention Unit Program.
- **15** residents enrolled in the New Community Workforce Development Center Academic Enrichment program to get their high school diploma and **6** enrolled in post-secondary educational programs.
- **11** residents participated in Financial Opportunity Center programs.

Right: Lovelene Glaude and her son at the 2017 Golf Outing where she shared her story about her stay in Harmony House.
Employment
In 2017, New Community Workforce Development Center provided direct services to 350 participants through various post-secondary career and technical courses and related programs. The focus of the training programs is to help students secure permanent employment, via internships and through building partnerships with local employers. New Community Workforce Development Center is an accredited post-secondary school that provides financial aid to eligible students.
**Academic Enrichment for Newark Youth:**
Students gain literacy and math skills that lead to a high school diploma or equivalent, plus vocational training and entry level job placement.

**Building Trades Specialist:**
Students gain knowledge in basic building trade techniques, equipment use and safety through four modules: carpentry, electricity, plumbing and an internship.

**Clinical Medical Assistant:**
Students learn to help doctors during examinations, keep medical equipment in order and maintain medical records.
**Employment**

**Patient Care Technician:**
Students learn to administer direct patient care and perform other duties under the direction of a supervising nurse.

**Automotive Technician:**
Students receive 36 industry-recognized credentials, learn theoretical concepts and gain hands-on experience in class and during an internship. The program is sponsored by Ford.

**Culinary Arts Specialist:**
Students are prepared for the food service industry and learn about nutrition, menu planning, food safety and cooking.
After Brittany Robinson completed the Culinary Arts Specialist program at New Community Workforce Development Center, she was ready to land a job. What she discovered was that her newly completed training and certification propelled her beyond the entry level job that she applied for and took her career to the next level.

Robinson interviewed for an entry level position with Aramark Food Service, but was offered a manager’s role because of her work experience and ServSafe certification.

“When I came to New Community, they helped me tremendously,” Robinson, 24, of Newark, said. “It’s been a very exciting journey.”

Before completing the Culinary Arts program, Robinson earned her high school diploma through the Academic Enrichment Program for Newark Youth that New Community Workforce Development offers.
“They basically were able to start working alongside other technicians... We don’t hire people who just say, ‘I want to become a mechanic.’”

– **Brian Pleva**, parts and service director at **Gensinger Volkswagen**, on hiring New Community automotive technician graduates Reginald Norris and Kennard Irving

### Employer Partnerships:

- AeroFarms
- Barnabas Health Group
- Darden Construction
- FAPS (Port Newark)
- Ford Motor Company
- Gourmet Dining
- **INFINITI of Englewood**
- Marriott Hotels
- Newark Beth Israel Medical Center
- New Community Environmental Services
- **NJPAC**
- Roofers Local Union No. 4
- Rutgers University
- United Airlines
- University Hospital

### More highlights...

- Received approval from the U.S. Department of Education to participate in Title IV Financial Aid Program.
- Ford Automotive Technician Program recognized as a best practice for employer engagement and program design by the New Jersey Department of Labor and Workforce Development.
- Celebrated the 20th anniversary of the Automotive Training Center at 210 West Bigelow St., Newark.
- Supported the Newark Opportunity Youth Network to serve disconnected youth ages 16 to 24.
- Featured in Prudential’s #20StoriesofStrength Instagram campaign.
- Co-chaired Adult Learners Post-Secondary Working Group for the Newark City of Learning Collaborative.
New Community’s Financial Opportunity Center (FOC) is a career and personal finance service center that helps low- to moderate-income job seekers build smart money habits and focus on:

◆ Boosting their earnings
◆ Reducing expenses
◆ Making sound financial decisions that lead to asset building

**Services offered at the FOC include:**

◆ Access to income support
◆ Credit counseling
◆ Financial literacy/coaching
◆ Employment services
◆ Job preparation

The cornerstone of the FOC model is providing services in an integrated way rather than as a standalone service. The objective is to have a long-term commitment to help job seekers reach their goals. New Community officially opened its Financial Opportunity Center in February 2016 in partnership with the Local Initiatives Support Corporation (LISC).

**AT A GLANCE**

- **158** FOC clients received a combination of educational services, financial coaching and income support
- **57** FOC clients attained employment, with an average annual salary of $30,000 to $35,000
- **72%** of placed FOC graduates attained 90 day retention
The Family Resource Success Center serves as an information and referral hub for the services that NCC offers. Additionally, it links visitors to services available through local, state and federal government agencies, as well as non-governmental, nonprofit and other social service agencies.

The Family Resource Success Center provides many on-site services and hosts external service providers that deliver presentations to visitors on resources they provide locally. Services include financial literacy, SNAP (food stamps), energy assistance, homelessness assistance, substance abuse services, diabetes medication and supplies, eyeglasses, employment, rental assistance, prescription medications, prenatal programs and tax assistance.

In 2017, the center began offering two new energy assistance programs: TRUE (Temporary Relief of Utility Expense) and PAGE (Payment Assistance for Gas and Electric). Those programs are in addition to NJ SHARES, an energy and utility assistance safety net for households in an emergency or crisis situation who are not eligible for other forms of assistance.

The center relocated at the end of 2016 to its current location at 274 South Orange Ave., Newark.
BY THE NUMBERS
Family Resource Success Center

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total services rendered</td>
<td>2,715</td>
</tr>
<tr>
<td>Call-in questions</td>
<td>594</td>
</tr>
<tr>
<td>Free income tax preparation</td>
<td>178</td>
</tr>
<tr>
<td>NJ SHARES utility assistance</td>
<td>548</td>
</tr>
<tr>
<td>Affordable Care Act enrollment</td>
<td>47</td>
</tr>
<tr>
<td>Benefit sign-up (food stamps and cash)</td>
<td>104</td>
</tr>
<tr>
<td>Holiday giving</td>
<td>326</td>
</tr>
<tr>
<td>Low income energy assistance</td>
<td>82</td>
</tr>
</tbody>
</table>
## BY THE NUMBERS

<table>
<thead>
<tr>
<th>Service</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Rental assistance</td>
<td>206</td>
</tr>
<tr>
<td>Food pantry</td>
<td>382</td>
</tr>
<tr>
<td>Housing referrals</td>
<td>230</td>
</tr>
<tr>
<td>Case management</td>
<td>132</td>
</tr>
<tr>
<td>Financial Opportunity Center benefit services</td>
<td>110</td>
</tr>
<tr>
<td>Training referrals</td>
<td>74</td>
</tr>
<tr>
<td>Mental health services</td>
<td>76</td>
</tr>
<tr>
<td>Senior services</td>
<td>45</td>
</tr>
<tr>
<td>Shelter placement</td>
<td>59</td>
</tr>
</tbody>
</table>
Reaching the Underserved
New Community Federal Credit Union

New Community Federal Credit Union (NCFCU) served 3,336 members in 2017. Online banking and paperless statements became available for members in 2017. Members continued using a chip-enabled MasterCard that was rolled out for added security in 2016. For ATM users, the credit union added Consumer Alert Services so that members can choose to receive a text or email when their card is used.

NCFCU also partnered with the National Disability Institute to serve individuals with disabilities by providing assistive technology loans.

NCFCU is a Community Development Financial Institution (CDFI) certified community development credit union founded with the specific mission of serving low- and moderate-income and minority communities beyond the reach of banks and mainstream credit unions, including seniors, the disabled and recent immigrants.

More highlights
• 63 clients received financial counseling through the First Time Home Buyer Education program; 35 clients received one-on-one sessions.

Plans for 2018
• Online bill pay
• Mobile banking
Education
New Community’s two early childhood learning centers provide critical services to the youngest members of the inner city. Educational instruction at the two centers in Newark — Community Hills Early Learning Center (CHELC) and Harmony House Early Learning Center (HHELC) — is supplemented with summer enrichment programs, daily nutrition and family worker support.

**CHELC served 154 students** and **HHELC served 45 students** in 2017 from infants 3 months old to children in pre-kindergarten.

New Community began collaborating with The Leaguers, Inc. in April 2017 to participate in the Head Start Early Learning Program. The grant provides supplemental funds to enhance the services provided to the infants and toddlers, additional training for program teachers and furniture for the classrooms.
Youth Services

- After school programs
- Community open gym
- Saturday Fun Club
- Summer Camp
- Charter School Athletic League (partner with New Jersey Education Consortium)
- Youth Empowerment Summit
- Project VIP
- Father-Daughter Dance
- Community Halloween Party
- Breakfast with Santa

New Community Youth Services offers youth-centered and family oriented activities throughout the year and served **5,180** youth in 2017.

The programs and events promote academic learning, family engagement, leadership development and recreation.
In 2017, the Adult Learning Center offered English for Speakers of Other Languages, Adult Basic Education, High School Equivalency (HSE), Pre-HSE, Civics, English Conversation Group and Basic Computer Skills to 904 individuals. There are four sessions of classes each year.

In addition, the center offers a variety of free services, which includes health examinations, eye screenings, flu shots, immigration workshops, resume and job workshops and health insurance enrollment information. The center also hosts an annual Three Kings Day celebration, providing gifts for children. A total of 768 individuals took advantage of these free services in 2017.

Pilar Bermeo, a student at the Adult Learning Center, took classes in English, HSE and PowerPoint. The mother of four said, “I wanted to show my children effort. It could be an example for them.”
Health & Social Services
New Community Extended Care Facility received a five-star rating — the highest score possible — in Quality Measures from Medicare.gov. In 2017, the facility had very positive results for managing patients with Alzheimer’s disease and dementia. Extended Care had a low use of antipsychotic agents for those patients compared to its peers, which the facility attributes to its structured activities for those with Alzheimer’s disease and dementia.

“Extended Care has been a big help. ... If I hadn’t been here, I could be dead.”
– Sharon Able, nursing home resident

New Community Extended Care Facility is a 180-bed skilled nursing facility in Newark that serves inner city seniors and disabled adults. The facility specializes in offering customized care for individuals with Alzheimer’s disease and dementia.
EXTENDED CARE RESIDENTS
With locations in Newark and Kearny, the Family Service Bureau, an affiliate of NCC, offers comprehensive services to youth, families and individuals who live and work in Essex and West Hudson counties. Family Service Bureau is staffed by culturally diverse clinicians and other mental health professionals.

In 2017, FSB had a total of **1,478 requests for services**, of which 913 were opened for outpatient services.

FSB offers a variety of programs to the community at large and to the New Community network. An Employee Assistance Program is available to NCC employees and their families who may be experiencing stress in their personal or work lives.

**High-risk referrals to New Start**

At-risk mothers ages 19 to 34 are referred to Newark New Start, a boarder baby prevention program. Mothers receive baby supplies as well as support through home visits.
FSB Programs

Training
FSB completed 352 trainings in 2017, which included de-escalation, Narcan training and recognizing and handling child abuse and elder abuse. FSB Executive Director Manuela Garcia trained over 50 classes of Essex County law enforcement officers and conducted NCC Security training on de-escalation for over 400 officers.

Kinship Legal Guardianship Program (KLG)
The KLG program is a family support program for relatives such as grandparents, aunts, uncles and cousins who are taking care of a relative’s child in their home. The KLG program is funded by the Division of Child Protection and Permanency (DCPP) and serves Newark residents only. The children must be 17 years of age or younger and have been placed in the home through DCPP. The KLG support group meets twice a month, offering supportive services. In 2017, the KLG program served over 21 families and 84 children.

Fabulous Me: Celebration of Womanhood Conference
On June 16, 2017, FSB held the Fabulous Me conference at Seton Hall University with five-time world and international boxing champion Mia St. John (pictured). There were 220 girls between the ages of 11 and 17 in attendance.
FSB Programs

Juvenile Crisis Intervention Services/Family Crisis Intervention Unit (FCIU)
The crisis intervention unit resolves problems through counseling to address behavioral problems, family disputes, runaways, truancy and similar problems. In 2017, FSB was working in 14 Essex County schools and between the Newark office and the schools served 283 youth.

Domestic Violence Programs
FSB offers two programs for victims of domestic violence: Beyond Survival for females ages 12 to 21 and Extensive Services for Victims of Crime, which is not gender specific. The two programs combined served 302 individuals in 2017.

Community Crisis Intervention
Trained staff is available for on-site response to a crisis. FSB provides this service to all of NCC, with Harmony House using it the most. Behavioral health counseling is also available. FSB responded to over 180 requests in 2017.
FSB Programs

Substance Abuse Services
The Gateway to Freedom Substance Abuse Program (GTF) offers three levels of care:

- Intensive Outpatient
- Outpatient
- Aftercare Services

Substance Abuse Intensive Outpatient Program (IOP)
IOP treatment is an alternative to inpatient/partial hospital care which offers intensive, coordinated, multidisciplinary treatment.

Outpatient (OP)
After approximately 60 days of attending treatment at the IOP level and barring any relapses or significant lapses in program attendance, the Substance Abuse Treatment Team will meet to determine whether the client is ready to be stepped down to the OP level of care.

Aftercare Services
Clients continue to meet with their therapist for individual counseling once a week for at least four additional weeks for supportive contact.

FSB had a total of 223 intakes with 60 to 75 clients in the different programs at a given time. The success rate is approximately 70% of clients completing the program.
New Community Health and Social Services Department provides personalized care and follow-up for seniors, disabled adults and low-income families. In 2017:

- **10,641** cases were managed and residents were linked to resources such as financial assistance, meal programs, transportation, mental health services and long-term care.
- **3,165** hours were spent providing case management.
- **8,566** quality of life and home visits were conducted.
- **306** recreational, social and exercise activities took place.
- **8,906** residents participated in trips and activities.
- **2,036** individuals (children, adults and senior citizens) received nutritious food from the Emergency Food Pantry at NCC.
- Home Friends staff members provide light household chore assistance and spent **10,062** hours assisting seniors and disabled adults with daily tasks.

Health and Social Services has Care Coordinators based in the buildings who assist residents with obtaining services and promote active and healthy living.
SAIF is a two-year program that provides resources to families and individuals who have received public assistance for 48 months or more. It offers intensive case management with a continuation of services for WorkFirst NJ recipients.

Intensive case managers meet with clients to identify and work through their barriers. They connect clients to resources such as housing, job training programs and permanent employment.

In 2017, SAIF served 1,029 clients.

SAIF offers a clothing boutique for its clients to select from professional attire to wear to interviews and while on the job hunt.

The program also offers its clients access to a library with educational resources and computers to research job opportunities.
Support Services
2017 Numbers

Finance Department

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Audits Completed</td>
<td>35</td>
</tr>
<tr>
<td>Number of Tax Returns Filed</td>
<td>48</td>
</tr>
<tr>
<td>Separate Operating Entity Monthly Reports</td>
<td>68</td>
</tr>
<tr>
<td>Total Revenue</td>
<td>$61,300,000</td>
</tr>
<tr>
<td>Total Capital Expenditures</td>
<td>$86,500,000</td>
</tr>
<tr>
<td>Total Assets</td>
<td>$203,228,000</td>
</tr>
<tr>
<td>Annual Payroll</td>
<td>$17,600,000</td>
</tr>
<tr>
<td>Total Utility Cost</td>
<td>$3,500,000</td>
</tr>
<tr>
<td>Medical Benefits Cost</td>
<td>$3,000,000</td>
</tr>
<tr>
<td>Property Taxes Paid to City of Newark</td>
<td>$2,200,000</td>
</tr>
<tr>
<td>Property and Liability Insurance</td>
<td>$2,200,000</td>
</tr>
</tbody>
</table>
## Human Resources

<table>
<thead>
<tr>
<th>Description</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of New Community Corporation Employees</td>
<td>592</td>
</tr>
<tr>
<td>Number of New Community Corporation Employees That Live in Newark</td>
<td>313 (53%)</td>
</tr>
<tr>
<td>Number of New Community Corporation Employees Hired in 2017</td>
<td>99</td>
</tr>
</tbody>
</table>

## Security Department

<table>
<thead>
<tr>
<th>Description</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Employees</td>
<td>98</td>
</tr>
<tr>
<td>Number of Sergeants</td>
<td>7</td>
</tr>
<tr>
<td>Number of Task Force Members</td>
<td>5</td>
</tr>
<tr>
<td>Number of Full-Time Security Officers</td>
<td>71</td>
</tr>
<tr>
<td>Number of Part-Time Security Officers</td>
<td>10</td>
</tr>
<tr>
<td>Number of Incident Reports</td>
<td>647</td>
</tr>
</tbody>
</table>
SUPPORT SERVICES

Property Management

<table>
<thead>
<tr>
<th>Number of Employees</th>
<th>16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Number of Properties</td>
<td>11</td>
</tr>
<tr>
<td>Number of Units Managed</td>
<td>1,973</td>
</tr>
</tbody>
</table>

Environmental Services

<table>
<thead>
<tr>
<th>Total Number of Work Orders Completed</th>
<th>3,787</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total Number of Employees</td>
<td>64</td>
</tr>
<tr>
<td>Number of Superintendents</td>
<td>11</td>
</tr>
<tr>
<td>Number of Skilled Workers</td>
<td>18</td>
</tr>
<tr>
<td>Number of Unskilled Workers</td>
<td>25</td>
</tr>
</tbody>
</table>
Chelsea-Warren Construction, a subsidiary of New Community, manages NCC construction projects. In 2017, the company was involved in many activities throughout the NCC network.

- Supervised and managed the **rehabilitation of 327 apartments at 545 Orange St., Newark, for a total construction cost of $15,408,218**. Work included roof replacement, boiler replacement, parking lot resurfacing, removal of 27 oil tanks and steel stair replacement. The individual units received new paint, flooring, bathrooms, kitchens, lighting, appliances and window replacements.

- Managed the **construction of Better Life**, a housing facility for the chronically homeless, **at a cost of $5,237,397**. The facility has 20 permanent units, three short-stay respite units and an Engagement Center providing comprehensive support services to the homeless.

- Build out of leased **space for Activa Rehabilitation at the NCC Health Care Complex**, 274 South Orange Ave., Newark.

- Supervised and managed **capital improvements** on all NCC housing properties **at a cost of $1,540,771**.

- Worked on developing the renovation budgets and scope of work for 841 units for the **Preservation Portfolio Project** with Greystone Development, with a cost of $54 million. The project is slated for 2018-2019 construction.
THANK YOU!

New Community expresses deep gratitude to our community partners, supporters and volunteers for dedicating time, resources and efforts to ensuring the success of our programs.

Left: John Kastanis, CEO and president of University Hospital in Newark, and New Community CEO Richard Rohrman at Harmony House, NCC’s transitional housing facility for homeless families. Hospital staff volunteered to serve dinner Dec. 20, 2017.

Right: New Community’s 23rd Annual Golf Outing was held June 27, 2017 to benefit the Monsignor William J. Linder Scholarship Fund, homeless families and education programs. Board Member Dr. A. Zachary Yamba, second from left, poses with his group and Board Member Madge Wilson, third from left, and NCC CEO Richard Rohrman, third from right.

Left: Daniel Cetera reads to a group of children at Harmony House Early Learning Center Aug. 9, 2017. Students from Saint Peter’s Prep high school in Jersey City volunteered throughout the New Community network for a week.
THANK YOU!

Left: Representatives from accounting firm Withum prepared and served Thanksgiving dinner to residents of Harmony House, NCC’s transitional housing facility for homeless families, at St. Joseph Plaza Nov. 21, 2017.

Right: Children identified by New Community participated in the annual Back 2 School Store July 30, 2017 organized by the National Council of Jewish Women, Essex County (NCJW/Essex). NCC Board Member and Outreach Coordinator Madge Wilson arranged for families to participate and coordinated transportation.

Left: New Community Youth Services Department organized the annual Breakfast With Santa event, held at the NCC Neighborhood Center Dec. 16, 2017. Thanks to donations and volunteers, children and their families enjoyed a hot breakfast, time with Santa and Christmas presents.
THANK YOU!

New Community wouldn’t be able to provide its services without the support of others. We want to thank all of our supporters and collaborators who have helped make our mission a reality, including the following:

- East Orange Employment and Training Workforce
- Federal Home Loan Bank
- Essex County Department of Citizen Services, Department of Economic Development/Training and Division of Training and Employment
- The Healthcare Foundation of NJ
- Hillside Route 22 Auto Mall
- The Leaguers, Inc.
- Newark Public Schools
- HMFA
- Prudential Foundation
- Newark Alliance
- Local 55
- LISC Newark
THANK YOU!
Former NCC Youth Earns Doctorate Degree

Dr. Shannon Stanford is a true success story. Born and raised in the Central Ward of Newark, Stanford witnessed the effects of gun violence and drugs on her community. But New Community Corporation programs helped her see people working in a positive environment. She has been a professional teacher and currently works as a behavioral specialist and a consultant. She completed her doctorate in education in May 2017 at the University of Southern California.

“I and others like myself are an example of the desired outcome of the NCC founders,” Stanford said. “We are examples of the good that results from people who assume social responsibility and believe that they can create a better world.”

Workforce Graduate Lands Job In Texas

New Community Workforce Development Center offers programs that can lead to gainful employment locally and throughout the country. Just ask Mizani Drummond. She completed the patient care technician program and is now happily employed in San Antonio, Texas, all at the age of 22.

A month after graduating from the PCT program, Drummond decided to relocate to San Antonio with her fiancée. She said it didn’t take long for her to find a job because the credentials she received are transferable. She just had to show her employer the certificate she earned.
NCC Volunteer Becomes Full-Time Employee

Newark resident Anne Moran has moved up within New Community Corporation, going from a volunteer referred through the Community Work Experience Program (CWEP) to a part-time worker to a full-time employee.

She began volunteering at the Family Resource Success Center and did very well. She got a part-time job as a Home Friend, doing light housekeeping and running errands for senior citizens. She was a good worker and was offered a full-time Care Coordinator position in an NCC senior building. She started the job June 1, 2017 and is still there today.

Monsignor Linder Scholarship Recipient Earns BA, Lands Job With ExxonMobil

Steed Amegbor moved to Newark as a teenager knowing very little English. With the help of the Monsignor William J. Linder Scholarship, he successfully completed high school and went on to earn a bachelor’s degree from Stevens Institute of Technology. He now lives in Texas and is a mechanical engineer for ExxonMobil.

“There’s no way I could’ve possibly afforded the financial burden of St. Benedict’s without the scholarship,” Amegbor said.
GET INVOLVED

Want to learn more about New Community?

◆ Check us out online: www.newcommunity.org

◆ Follow us on social media
  
  ○ Facebook: www.facebook.com/NewCommunityCorporation
  
  ○ Twitter: @NewCommunityCor
  
  ○ Instagram: @newcommunitycorp
  
  ○ YouTube: www.youtube.com/user/NewCommunityNewark

◆ Sign up for the eClarion newsletter (email mlang@newcommunity.org)

◆ Support us by making an online donation at www.newcommunity.org

◆ Get a copy of Monsignor William J. Linder’s memoir, “Out of the Ashes Came Hope” on Amazon or Barnes & Noble
NCC BOARD OF DIRECTORS 2017

Monsignor William J. Linder, President
Newton Richards, Secretary
Edgar Nemorin, Treasurer
Barry Baker, Member
Fernando Colon, Member
Migdalia Martinez, Member
Madge Wilson, Member
Dr. A. Zachary Yamba, Member
233 West Market Street
Newark, NJ 07103
973-623-2800
www.newcommunity.org

Our Mission: To help residents of inner cities improve the quality of their lives to reflect individual God-given dignity and personal achievement.